

## **Quality Policy Statement**

The quality policy of **Protek UK Ltd** sets out to demonstrate the Company's professionalism to complete contracts efficiently, on time and to our client's total satisfaction.

The company aims to achieve the highest quality standards and to create a benchmark for the industry. Our intention is to ensure that our clients perceive us as being the best in our field.

The quality manual demonstrates how we will plan, implement, monitor, achieve and continually improve these standards by:

- Regular management and directors reviews
- Continuous improvement of the Quality Management System
- Specifying the standard of workmanship required
- Ensuring that all employees are provided with adequate training, information and instruction to competently carry out their work activities to the required standard.
- Continuous monitoring of installation work
- Continuous monitoring of the management system
- Final inspection prior to hand over to the client
- Strive to achieve customer satisfaction targets which are set during management review

All employees are aware of our commitment to quality and are responsible for the standard of their workmanship which is checked against the Contract Specification and the 'MAE GROUP Standard Specification of Site Management and Workmanship'.

We require the full co-operation and support from all our employees and of the employees of other specialist sub-contractors in adopting our commitment to the **Protek UK Ltd** quality, safety, health and environmental standards and procedures.

This policy statement will be reviewed annually or when necessary due to changes in the work practices or legislation. Following the review revisions will be made if necessary.

## **Protek UK Ltd**

**Laurentiu P.**General Director

